

ITEMS RAISED FOR ACTION & IN OPEN FORUM: 19th September 2013

	Raised By	Issue	Action by	Action
1.	Resident	An issue was highlighted with the lighting on the footpath leading from the metro station up the banana walk path. Residents said it is very dark either due to lights being out or broken.	TF Co-ordinator Councillors	<p>20/09/13 Thank you for contacting us.</p> <p>Your reference is: 1660210. Please quote this number should you need to contact us in relation to this matter in the future.</p> <p>If you have any further questions about this issue please ring 0161-253-5353, or E-mail customercontactteam@bury.gov.uk quoting your reference number.</p> <p>Response - Good Afternoon Christine</p> <p>Re your query about lighting leading from the metro station. I have spoken to the offer concerned and he has said, unfortunately budget cuts will not allow the repair of the lighting. I have been asked to advise you to contact your local councillor.</p> <p>Cllr Parnell - Frankly I think that response is a little poor. Firstly if it's a health and safety issue it needs addressing. It was raised as a H&S issue. Where's the safe system assessment for the none replacement of lighting?</p> <p>Secondly is this a decision that has the same equality impact across all the Borough?</p> <p>Nick Parnell Radcliffe East Councillor. Bury MBC.</p> <p>Response – Christine</p> <p>Really this issue should be sent to the Land Owners.</p>

				<p>This isn't a Parks and Countryside issue, as a good will gesture to the local residents, Parks have been repairing the lighting units on the "banana path" on the odd occasion, however due to rather large budget cuts we cannot now continue doing this.</p> <p>We have recently had a complaint regarding fencing in this area, which again in order to aid the Local residents the issue was dealt with and fixed at our cost; unfortunately this then generated further complaints from other residents. These issues are really for the local residents to take up with their land owners.</p> <p>Unfortunately Parks are receiving the negative responses now we have stop helping, even after staff have gone above and beyond to rectify issues that they shouldn't have been.</p> <p>Thanks Christine</p> <p><i>Regards</i> <i>Kevin</i></p> <p><i>K.Dickinson</i> Building + Facilities Officer Operations Division 3 Knowsley Place, Duke St, Bury, BL9 0EJ 0161 253 5905 k.dickinson@bury.gov.uk</p>
2.	Residents	A number of residents made a complaint on the state of the Radcliffe Piazza. They said it is very dirty and the steps are covered in mud when it rains. They would like the area cleaning as to them it is an eye sore.	TF Co-ordinator Councillors	<p>20/09/13 Thank you for contacting us.</p> <p>Your reference is: 1660148. Please quote this number should you need to contact us in relation to this matter in the future.</p> <p>If you have any further questions about this issue please ring 0161-253-5353, or E-mail customercontactteam@bury.gov.uk quoting your reference number.</p>

3.	Resident	An issue was raised about 2 green bins at the end of Croft Lane. They have been there for the past 18 months and are not emptied as they are contaminated. Residents have asked the refuse collectors (grey bin waste) to empty them in the bin truck but they will not do it.	TF Co-ordinator Councillors	<p>20/09/13 Thank you for contacting us.</p> <p>Your reference is: 1660154. Please quote this number should you need to contact us in relation to this matter in the future.</p> <p>If you have any further questions about this issue please ring 0161-253-5353, or E-mail customercontactteam@bury.gov.uk quoting your reference number.</p>
4.	Residents	An issue came up with speeding on Stand Lane. The recent fatality was mentioned and that on Wednesday there was another serious incident. Can you help in any way i.e. mobile speed camera or the speed monitor (black box and strip) the help the residents in the area?	TF Co-ordinator Police Bury Council Streetsafe	<p>20/09/13 Noted Christine</p> <p>Andy - can you please look into the problem of speeding on Stand Lane Mark Kenny Inspector 13891 INPT 2 - Bury South Radcliffe, Whitefield & Prestwich Neighbourhood Team Tel 0161 8568201 Ext 68201</p> <p>We are currently investigating options to introduce part-time advisory 20mph speed limits outside schools on a number of key routes in the Borough as part of the StreetSafe initiative.</p> <p>A number of suitable sites have been selected including two in Radcliffe - these are on Bury Street (adjacent to Radcliffe Hall Primary) and Stand Lane (near to Chapelfield Primary).</p> <p>These schemes will include the introduction of new signs in conjunction with existing hazard warning lights on the approaches to each school. The advisory 20mph speeds limits will be in place when the hazard warning lights are in operation as activated by the school crossing patrol service. An additional hazard warning unit will be provided on the eastbound approach to Radcliffe Hall Primary.</p> <p>Further details will be available in due course and posted on the StreetSafe website. It is anticipated that the required works will be carried out before the end of this financial year.</p>

				<p>In the short term, Drivesafe are continuing to enforce speeds at two locations on Stand Lane as a regular part of their operations in Bury.</p> <p>There are no proposals to undertake a survey of HGV's on Stand Lane.</p> <p>Due to the nature of the road and access requirements it is unlikely that a weight restriction would be supported.</p>
5.	Resident	<p>At last weeks Radcliffe Township Forum meeting a resident who lives on Stand Lane raised an issue with parking at school times. He said that he has a restriction outside his house and can not park from 7am to 11pm. The issue he has is that people are parking outside his house and in the bus stop opposite his house and near to the Chapelfield School area. His main concern is that people are coming out into the middle of the road to get on the bus.</p>	TF Co-ordinator	<p>Thank you for contacting us.</p> <p>Your reference is: 1665692. Please quote this number should you need to contact us in relation to this matter in the future.</p> <p>You will be contacted within 10 working days</p> <p>If you have any further questions about this issue please ring 0161-253-5353, or E-mail customercontactteam@bury.gov.uk quoting your reference number.</p> <p>Dear Christine,</p> <p>I write with reference to your email dated 27 September 2013 on behalf of a resident of Stand Lane, and apologise for the delay in my response.</p> <p>The site has been visited and the concerns investigated. It is apparent that there is a bus stop clearway in place on Stand Lane outside no. 181. This restriction prevents vehicles from stopping between the hours of 7am and 11pm. If vehicles are parked in the bus stop during these hours they are in contravention of the restriction. I have passed the location to Parking Services in order that they can hotspot the area for enforcement of any contravention of the restriction.</p> <p>With regards to the bus stop on the opposite side of the road (outside 240 Stand Lane) there are currently no restrictions preventing parking. It is apparent that parking does take place at this location, particularly at school start and finish times.</p>

				<p>A number of years ago a consultation was carried out with the intention of installing a bus stop clearway in the lay-by. However, due to objections received at the time the proposal was never implemented. It is likely that should such a proposal be resurrected there would be similar objections.</p> <p>I will however arrange to highlight the issues surrounding parking in the vicinity of the bus stop to residents, and get their views regarding the possibility of reconsidering the introduction of a bus stop clearway.</p> <p>I trust the above information is of use to you, please let me know if you need anything else.</p> <p>Kind Regards,</p> <p>Katie Mercer Highway Network Management Bury Council Tel: 0161 253 5832 Fax: 0161 253 7963</p>
6.	Resident	The issue of the gates from the Paper Mill was brought up again at Radcliffe Township Forum. Do you have any news that I can pass on to the Forum. A suggestion was made as to whether they could be incorporated in to regeneration of Radcliffe Town Centre.	Education Department	<p>Christine</p> <p>I have arranged for the gates to be removed and put into safe storage.</p> <p>I have asked Alex Holland to comment on the issue of the longer term given the suggestion that they be incorporated in the regeneration of the town centre. I'll provide an update before the next forum.</p> <p>Regards</p> <p>Paul</p>